



Here is what you need to know:

1. You **must have your Plan Code** at the time you are requesting a visit. If you do not have your plan code, you will be prompted to pay \$49 for your visit. Please note: Plan codes are case sensitive.

Plan Code	Co-Pay Amount	Who can use this?
Drury0a	\$0	Employee, Spouse, & dependents on Drury Health Plan
Drury45c	\$45	Employee, Spouse, & dependents <u>not covered</u> on Drury Health Plan

2. Payment will occur online at the time of your request. You can use your debit, credit, HSA, HRA, or Flex Accounts for your visit. We do NOT accept American Express. (If you are unable to be seen by a provider, the charge will not be completed.)
3. After payment, a link will appear for you to click on and join the virtual room. Simply click, enter your pin number provided and join the virtual room.

For written instructions on the complete process, please see the attached handout. You can also view these instructions in video format by clicking this link:

<https://coxhealth.wistia.com/medias/yq42fia43g>