

Your LabOne Lab Card Benefit

What is the Lab Card Benefit?

The Lab Card is an additional benefit offered to you by your employer, Drury University, that gives you the power to receive FREE lab testing when your specimens are sent to LabOne, and the testing is covered and approved by your health benefit plan. The Lab Card does not replace your existing benefits, but it provides you with an option to receive laboratory testing at no cost to you. It is up to you to request that your doctor's office write you a script to take to a contracted collection site. If you do not use a LabOne collection site, your regular benefits will apply; however, you will not receive 100% coverage.

How does the Lab Card Work?

1. The member initiates the process by requesting their physician write a script for the lab tests needed.
2. The member must go to a contracted LabOne collection site where there will be NO charge for the collection.
3. LabOne performs the requested tests and faxes/sends results to the physician, generally the next day.

You can choose to use a LabOne contracted collection site to collect your blood and urine specimens at **NO charge to you.**

- ❖ Request a prescription from your physician for the tests they would like to have performed
- ❖ Contact LabOne's clinical Client Services, 800-646-7788, or go online to www.LabCard.com to find the site closest to you. **Some sites may require an appointment.**
 - Insurance Physicals of Southwest MO, 1736 E. Sunshine, Ste. 300 (417)881-2522
 - Omni Health, 2032 E. Kearney Ste. 109 (417)863-6664
 - RN Med-Ex, Inc., 2837 S. Fremont (417)886-9301
 - Quest Diagnostics Patient Service Center, 1923 S. National Ave, Ste. A (417)886-2105
- ❖ Take your prescription that lists the tests that your physician is requesting to the contracted site and provide the prescription and your healthcare card to the site. Be sure to remind them that you have the Lab Card benefit.
- ❖ All results will go back to your physician, typically within 24 hours.

What is LabOne?

LabOne is a fully accredited and certified laboratory, licensed by the U.S. Department of Health and Human Services under the provisions of the Clinical Laboratory Improvement Amendments of 1988. The lab is also accredited by the College of American Pathologists and certified by the Substance Abuse and Mental Health Services Administration.

If you have any questions about the program or LabOne, please call Clinical Client Services at 1-800-646-7788 or go online to www.LabCard.com. LabOne's turn around is typically 24-48 hours, however, certain tests such as cultures naturally take longer.